



NOTICE TO CUSTOMERS

On December 12, 2017, the Florida Public Service Commission approved a settlement between FPUC and the Office of Public Counsel, which allows FPUC to make a limited increase in its base rates and charges. For an average customer using 1,000 kWh, this will result in a base rate increase of approximately \$2.76 per month. This increase will enable the Company to continue to pursue projects designed to enhance service, safety, and reliability to our customers. The approved settlement also includes a provision that FPUC will not seek implementation of any further base rate increase before January 1, 2020.

The attached chart provides a comparison of the current and new rates that will become effective for meter reads on or after January 1, 2018. Additional information is also available by visiting the Company's website at www.FPUC.com, or from the Commission's website at the following link: <http://www.psc.state.fl.us/ClerkOffice/DocketFiling?docket=20170150>

Even with the implementation of the base rate increase, customers may see an overall decrease in their monthly bill as a result of lower fuel costs included on customers' bills. For an average customer using 1,000 kWh per month, the fuel cost reduction is expected to be approximately \$7.52 per month. With the inclusion of the base rate increase, a typical bill should be approximately \$4.76 per month lower than current bills for customers using an average of 1,000 kWh per month. Further information on the fuel reduction can be obtained from the Commission's website at the following link: <http://www.psc.state.fl.us/ClerkOffice/DocketFiling?docket=20170001-EI>

As always, customers may contact the Company at:

2825 Pennsylvania Avenue
Marianna, FL 32448-4004

800-427-7712

7:00 a.m. to 7:00 p.m.

Monday through Friday

9:00 a.m to 5:00 p.m.

780 Amelia Island Parkway

Fernandina Beach, FL 32034

800-427-7712

7:00 a.m. to 7:00 p.m.

Monday through Friday

10:00 a.m to 5:00 p.m.



The following chart provides a comparison of the current and new rates that will become effective January 1, 2018:

CUSTOMER FACILITY CHARGE			
		PRESENT RATES	PROPOSED RATES
Residential (RS)		\$14.00	\$15.12
General Service (GS)		\$23.00	\$24.84
General Service Demand (GSD)		\$68.00	\$73.45
General Service Large Demand (GSLD)		\$130.00	\$140.41
General Service Large Demand (GSLD1)		\$805.00	\$869.46
Standby (SB)	<500 kw	\$100.00	\$108.01
Standby (SB)	≥500 kw	\$805.00	\$869.46
BASE ENERGY CHARGE			
Residential (RS)	≤1,000 -	\$0.01960	\$0.02117
	>1,000 -	\$0.03210	\$0.03467
General Service (GS)		\$0.02397	\$0.02589
General Service Demand (GSD)		\$0.00452	\$0.00488
General Service Large Demand (GSLD)		\$0.00209	\$0.00226
General Service Large Demand (GSLD1)		\$0.00000	\$0.00000
Standby (SB)	<500 kw	\$0.00000	\$0.00000
Standby (SB)	≥500 kw	\$0.00000	\$0.00000
DEMAND CHARGE			
Residential (RS)		\$0.00	\$0.00
General Service (GS)		\$0.00	\$0.00
General Service Demand (GSD)		\$3.70	\$4.00
General Service Large Demand (GSLD)		\$5.30	\$5.72
General Service Large Demand (GSLD1)		\$1.50	\$1.62
General Service Large Demand (GSLD1)	kVAR	\$0.36	\$0.39
Standby (SB)	<500 kw	\$2.60	\$2.81
Standby (SB)	≥500 kw	\$0.65	\$0.70
Standby (SB)	kVAR	\$0.36	\$0.39
MISCELLANEOUS CHARGES			
Initial Entitlement of Service		\$61.00	No Change
Re-establish Service or Account Changes		\$26.00	No Change
Customer Request Temp Disconnect/Reconn		\$65.00	No Change
Reconnect After Disconnect (Normal Hrs)		\$52.00	No Change
Reconnect After Disconnect (After Hours)		\$178.00	No Change
Temporary Service		\$85.00	No Change
Collection Charge		\$16.00	No Change
Returned Check Charge	Per Statute		
Credit Card Fees	----- \$3.50 RS and 3.5% other classes -----		
Late Fees	----- Greater of 1.5% or \$5.00 -----		





Notice to Customers—Continued

LIGHTING	PRESENT RATES				PROPOSED RATES			
	Facility Charge	Energy Charge	Maint Charge	Total Charge	Facility Charge	Energy Charge	Maint Charge	Total Charge
1000w HPS Flood	\$18.46	\$17.59	\$2.48	\$38.53	\$19.94	\$19.00	\$2.68	\$41.62
1000w MH Flood	\$17.03	\$17.59	\$2.41	\$37.03	\$18.39	\$19.00	\$2.60	\$39.99
1000w MH Vert Shoebox	\$21.02	\$17.59	\$2.74	\$41.35	\$22.70	\$19.00	\$2.96	\$44.66
100w HPS Amer Rev	\$7.98	\$1.78	\$2.71	\$12.47	\$8.62	\$1.92	\$2.93	\$13.47
100w HPS Cobra Head	\$5.99	\$1.78	\$1.74	\$9.51	\$6.47	\$1.92	\$1.88	\$10.27
100w HPS SP2 Spectra	\$20.49	\$1.78	\$2.56	\$24.83	\$22.13	\$1.92	\$2.77	\$26.82
100w MH SP2 Spectra	\$20.33	\$1.78	\$2.48	\$24.59	\$21.96	\$1.92	\$2.68	\$26.56
150w HPS Acorn	\$16.25	\$2.64	\$2.06	\$20.95	\$17.55	\$2.85	\$2.22	\$22.62
150w HPS ALN 440	\$23.18	\$2.64	\$2.74	\$28.56	\$25.04	\$2.85	\$2.96	\$30.85
150w HPS Am Rev	\$7.48	\$2.64	\$2.75	\$12.87	\$8.08	\$2.85	\$2.97	\$13.90
175w MH ALN 440	\$22.18	\$3.10	\$2.16	\$27.44	\$23.96	\$3.35	\$2.33	\$29.64
175w MH Shoebox	\$18.73	\$3.10	\$2.42	\$24.25	\$20.23	\$3.35	\$2.61	\$26.19
200w HPS Cobra Head	\$8.08	\$3.52	\$2.08	\$13.68	\$8.73	\$3.80	\$2.25	\$14.78
250w HPS Cobra Head	\$9.60	\$4.37	\$2.75	\$16.72	\$10.37	\$4.72	\$2.97	\$18.06
250w HPS Flood	\$9.40	\$4.37	\$2.00	\$15.77	\$10.15	\$4.72	\$2.16	\$17.03
250w MH Shoebox	\$19.94	\$4.37	\$2.70	\$27.01	\$21.54	\$4.72	\$2.92	\$29.18
400w HPS Cobra Head	\$8.96	\$7.05	\$2.29	\$18.30	\$9.68	\$7.61	\$2.47	\$19.76
400w HPS Flood	\$14.74	\$7.05	\$1.88	\$23.67	\$15.92	\$7.61	\$2.03	\$25.56
400w MH Flood	\$10.00	\$7.05	\$1.83	\$18.88	\$10.80	\$7.61	\$1.98	\$20.39
10' Alum Deco Base	\$15.33	-	-	\$15.33	\$16.56	\$0.00	\$0.00	\$16.56
13' Decorative Concrete	\$11.68	-	-	\$11.68	\$12.62	\$0.00	\$0.00	\$12.62
18' Fiberglass Round	\$8.24	-	-	\$8.24	\$8.90	\$0.00	\$0.00	\$8.90
20' Decorative Concrete	\$13.55	-	-	\$13.55	\$14.64	\$0.00	\$0.00	\$14.64
30' Wood Pole Std	\$4.42	-	-	\$4.42	\$4.77	\$0.00	\$0.00	\$4.77
35' Concrete Square	\$13.07	-	-	\$13.07	\$14.12	\$0.00	\$0.00	\$14.12
40' Wood Pole Std	\$8.85	-	-	\$8.85	\$9.56	\$0.00	\$0.00	\$9.56
30' Wood pole	\$3.98	-	-	\$3.98	\$4.30	\$0.00	\$0.00	\$4.30
175w MV Cobra Head	\$1.16	\$3.05	\$1.02	\$5.23	\$1.25	\$3.29	\$1.10	\$5.64
400w MV Cobra Head	\$1.27	\$6.56	\$1.09	\$8.92	\$1.37	\$7.09	\$1.18	\$9.64

