

## Gas Safety Tips

- Reduce risk of injury from scalding water; set water heaters at no greater than the recommended 120F. See manufacturer's info decal for instructions. Always feel water before use to avoid injury. Never leave children unattended around hot water.
- Protect gas pipes from bending or breakage. Don't swing from pipes or tamper with flexible connector lines attached to appliances. Don't sit, climb or stand on, or tie bicycles or dogs to a gas meter. Don't plant vegetation within 3 ft. of your meter.
- Teach your household and/or customers to recognize the smell of gas. Gas is colorless and odorless. A chemical smelling like rotten eggs is added so you can detect a leak immediately.
- Have at least one approved fire extinguisher in your home. In addition, baking soda, salt or even a large pot cover can be used to extinguish grease fires on your stove top.
- Caution! Never store flammables, such as gasoline, near water heaters. Keep the area around & under the water heater clean & free of litter or flammable materials.
- Make sure that the gas flame in your appliance burns bright blue & not a sluggish yellow-orange color.

## Call Before You Dig



Underground utility lines are virtually everywhere— even your backyard. If you're installing a mailbox, fence, pool, landscaping or anything else that requires digging, call Sunshine State One Call at 1-800-432-4770 or dial 8-1-1 more than two full business days before starting the project. If there are buried utility lines in the path of your activity, their location will be marked at no expense to you.

**\*FPU PROPANE CUSTOMERS:** Sunshine State One Call does not notify propane companies for propane tank and line locations. You must call FPU directly to have propane gas tanks and lines located.

## We don't make doing laundry easier; just easier on your wallet.



If you're not using gas appliances to wash or dry your laundry, you may be dealing with a much bigger load (energy load, that is) than what's in your hamper. Call about our gas water heaters, washer/dryers, or visit FPU's appliance showroom today!

## Gas appliances make your home more comfortable & save you money.

Dry your clothes in half the time, cook like a professional & receive plenty of hot water for the perfect bath or shower any time. And remember, gas appliances stay on even when the power is off. Visit FPU's appliance showroom today!



## FPU's Offices will be Closed in Observance of the Following Holidays:

Christmas Eve 2007, December 24th  
Christmas Day 2007, December 25th  
New Year's Day 2008, January 1st  
Memorial Day 2008, May 26th  
Independence Day 2008, July 4th

Labor Day 2008, September 1st  
Thanksgiving Day 2008, November 27th  
Day After Thanksgiving 2008, November 28th  
Christmas Eve Day 2008, December 25th  
Christmas Day 2008, December 26th

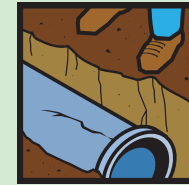
## Need assistance? Contact your local FPU office:

Nassau, Duval and St. Johns Counties (904) 261-3663  
Martin, Palm Beach and Broward Counties (561) 832-0872 / (800) 427-7712  
Flagler, Lake, Osceola, Orange, Seminole and Volusia Counties (368) 668-2600 / (866) YES 4 GAS  
Levy County (352) 447-2790, Citrus County (352) 795-2790 and Marion County (352) 489-5555

If additional gas safety information or Odorant (mercaptan) Scratch n' Sniffs are needed please contact FPU's Corporate Safety Department at (561) 832-0872 / (800) 427-7712 or visit [www.fpuc.com](http://www.fpuc.com)

# ENERGY FOR LIFE SAFETY NEWS FPU Gas Customers

## Customer-Owned Fuel Lines



FPU is required by the Federal Office of Pipeline Safety to notify you of the need for maintenance of customer-owned underground fuel lines (also referred to as "yard lines").

FPU is responsible for maintaining gas lines up to the gas meter. This maintenance includes periodic checks for leakage and corrosion, and for making any necessary repairs. Similarly, you or your landlord are responsible for the maintenance of the gas lines (which you own) that run from the meter to your home, business and gas appliances.

If your gas lines are underground, there is a potential hazard if the lines are not maintained. Buried gas lines may be subject to leakage and/or corrosion (if metallic).

If you do not have any underground gas fuel lines, this notice does not apply.

### To Maintain Customer-Owned Fuel Lines:

- Have lines periodically inspected for leaks. If the gas line (piping) is metallic, have the line inspected for corrosion.
- Have any unsafe conditions repaired, or have the gas turned off.
- Licensed plumbers or heating contractors may be contacted for inspection & maintenance.
- Have buried lines located and marked before any digging, landscaping or excavating begins. Digging near lines should be done by hand.



## Help prevent dog attacks on Meter Readers & Technicians



FPU employees are in neighborhoods like yours day in and day out. Obtaining a meter reading is essential for sending you an accurate bill. However, sometimes obtaining a reading can be difficult— and

often dangerous, as was the case when FPU meter readers were bitten by dogs and seriously injured.

While dogs may be man's best friend and most are very gentle amongst family and friends, most also have a natural instinct to protect their master's home against a perceived intruder. We respect your property and your pets, but also need your help in providing our meter readers safe access to your meter.

### What We Do To Prevent Dog Bites

Because so many of our customers have dogs, we train our employees in dog-bite prevention. In addition to following certain rules and procedures to keep them safe, FPU employees carry dog bite prevention tools: stick with a tennis ball on the end, or an umbrella that provides a barrier between the dog and the meter reader so the meter reader has time to escape. Meter readers also carry a dog repellent spray for use as a last resort in self-defense when they fear a dog bite is imminent.

### On Meter Reading Day Your Help Is Needed:

- Secure your dog on meter reading day.
- Please DO NOT secure your dog to the meter, or in the area of the meter.
- Call your local FPU office to find out when your next read date will be.

Providing a safe environment for FPU employees to do their job will help protect them from serious injuries and the associated liability to dog owners if one of our employees is unexpectedly attacked.

Contact Us When You Get A New Dog

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## Help prevent dog attacks on Meter Readers & Technicians

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If you don't have a dog now, but are planning to, please contact us once you do. We will note your account, making our employees aware of your new pet. Please help us keep our FPU employees safe so they can continue to provide you with the most accurate meter reading and exceptional technical service. For more information call your local FPU office today.

## Avoid Carbon Monoxide Poisoning

Carbon monoxide (CO) is a poisonous gas that is odorless, colorless, tasteless and non-irritating. CO results from the incomplete combustion of organic materials such as gasoline, natural gas, propane, coal, wood, charcoal, heating oil and almost any other combustible material, such as tobacco and paper. When breathed into the body, CO combines with the body's blood and prevents it from absorbing oxygen. (Based on information from the American Gas Association).

Symptoms of CO poisoning include flu-like symptoms, headaches, drowsiness, ringing sensation in the ears, nausea, blurred vision, chest pains and light-headedness or dizziness.

Protect yourself by making sure all gas appliances are installed correctly, and have them checked annually for continued safety. Have your chimneys cleaned and checked every year for obstructions. Never start your car and allow it to warm up in a closed garage. This is the leading source of CO poisoning.

Gas Research Institute (GRI) studies of the accuracy of CO alarms have shown, that at this point, residential CO alarms should not be relied upon as the primary defense against CO poisonings. The majority of CO

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## Clean and Safe Energy



Natural gas and propane are among the cleanest, safest forms of energy available. These gases are naturally colorless, odorless fuels with a chemical additive that gives them a distinctive smell, similar to rotten eggs.

Underground pipeline distribution systems are a safe method of transporting energy, and FPU undertakes a variety of measures to prevent pipeline accidents. FPU inspects our facilities in accordance with government regulations and provides emergency service 24 hours a day, seven days a week.

Anytime you suspect a gas leak, call your local FPU office, & follow these safety tips:

What to do if you smell gas:

- Have everyone leave your home or business immediately.
- Do not do anything to cause a spark; for instance by operating light switches, phones, garage doors or electric appliances.
- Do not connect or disconnect any power plugs from electrical outlets.
- Do not light a match or lighter.
- From a neighbor's phone, call FPU immediately.

## Avoid Carbon Monoxide Poisoning

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alarm problems involve activating in the presence of little or no CO (resulting in "nuisance alarms" that present no threat to health). Situations remain where they fail to activate in the presence of unhealthy levels of CO or they incorrectly report the amount of CO in the indoor air. (Based on information from AGA). Given these problems, CO alarms should be used only as a secondary line of defense.