

Take the Guesswork Out of Your Energy Bills...

Sign up today for FPU's Residential Budget Billing with the attached application or online at www.fpuc.com.



www.fpuc.com

See inside for more budget billing information

Energy for Life

What is Residential Budget Billing?

Residential Budget Billing takes the guesswork out of the amount your Florida Public Utilities' bill may fluctuate each month.

Budget Billing allows you to stabilize your monthly energy costs by allowing you to pay the same amount each month.

Many things can cause your FPU bill to fluctuate during the year. Some factors that may cause these changes are:

- Weather
- Fuel Costs
- Addition of appliances
- House guests

Stabilized billing makes it easier to manage your monthly account, and it prevents spikes in the amount due on your bill.

How FPU Budget Billing is Calculated:

FPU calculates the monthly energy cost by averaging

the monthly energy previously billed in the past 12 months. The average is increased by a percent to account for cost fluctuation.

NOTE: Since Budget Bills are calculated from the past 12 energy bills, you **MUST** have been an FPU customer for at least 12 months with 12 monthly bills.

If you are not satisfied with Budget Billing, you can discontinue at any time. FPU recommends that you stay in the program for at least 12 months to understand the true benefit of Budget Billing throughout the seasons.

Review of Customers on Budget Billing:

On a quarterly basis, FPU will review customers' Budget Billing accounts. The purpose of this is to ensure that monthly budget payments are not drastically over or under stated.

“Trued Up” Accounts:

On an annual basis, FPU will evaluate accounts on Budget Billing. Customers will **NOT** have to “true up” the difference between the actual accounts and

the amount paid through Budget Billing. Instead, the difference, whether it be a credit or debit, will be rolled into the next year's recalculated monthly billing amount.

To Enroll in Budget Billing:

Customers interested in Budget Billing may register online at www.fpuc.com or use the attached application. Accounts with delinquent balances must be brought to a current status to be considered for Budget Billing. Any Budget Billing account that requires collection activity will be automatically removed from the program. Customers can enroll at any time. The effective date for Budget Billing enrollment is the first of the following month after enrollment.

Sign up for FPU's Residential Budget Billing today by returning the attached application to your local FPU office, or visit our web site at www.fpuc.com to complete an online application. (Click on the “Submit Application” link to forward the form).

TAKE THE GUESSWORK OUT OF YOUR ENERGY BILLS – SIGN UP FOR RESIDENTIAL BUDGET BILLING!

To enroll simply complete this application, and then place in the U.S. Mail. **NO postage or envelope is necessary if mailed in the U.S. BUDGET BILLING is for FPU'S residential customers only!**

To enroll in Budget Billing now, please check the box on the right and then mail; no postage is necessary. PLEASE DO NOT INCLUDE THIS APPLICATION WITH YOUR FPU PAYMENT. To enroll online visit our web site at www.fpuc.com.

I authorize FPU to enroll me in its Residential Budget Billing program to stabilize my energy bill, and I understand that I may cancel this request at any time by contacting FPU.

Signature: _____

Account Number: _____

Name: _____

Home Telephone: _____

Mailing Address: _____

Business Telephone: _____

City, State, Zip: _____

Email Address: _____
